

# LEVEL OF SERVICE ASSESSMENT WORKSHEET

**ASSET MANAGEMENT PLAN SERVICE RELATES TO:**

Sealed Roads

**DESCRIPTION OF SERVICE TO BE ASSESSED:**

Bawley Point Road

**RATE SATISFACTION OF THIS SERVICE: (Using a scale of 0 to 10, circle response where 0 = Completely and 10 = Completely satisfied)**

0 1 2 3 4 **5** 6 7 8 9 10

**DESCRIBE POSITIVES OF SERVICE PROVIDED: (ie reasons why satisfaction isn't 0 out of 10)**

- Recent safety works carried out have improved motoring experience

**DESCRIBE NEGATIVES OF SERVICE PROVIDED: (ie reasons why satisfaction isn't 10 out of 10)**

- Shoulder on Bawley Point Road is not uniformly wide enough for pedestrians or cyclists – it is a 100km/hr zone therefore safety becomes an issue.
- Water pools at two specific locations – near the creek at Termeil and near Tallawalla Way.

**SUGGESTIONS TO IMPROVE THE SERVICE:**

- Bawley Point Road is the sole access to both the villages and regular maintenance is paramount.
- More regular Spring and Summer roadside slashing needed.
- A program of permanent maintenance is required utilizing stabilized materials to compensate for poor subgrade and better drainage for areas of water pooling.
- Reduction of speed limit from 100km/hr to 80km/hr. (Kings Point Road is 80km/hr)

**PROPOSED LEVEL OF SERVICE STATEMENT (for the service as an 'output' not an 'outcome'):**

- Provide a safe and well maintained road which is the sole ingress/egress route for Bawley Point, Kioloa and Merry Beach.

**Name of community group submitting LOS assessment:**

Bawley Point & Kioloa Community Association

**Date of LOS assessment:**

2/12/2013

# LEVEL OF SERVICE ASSESSMENT WORKSHEET

**ASSET MANAGEMENT PLAN SERVICE RELATES TO:**

Sealed Roads

**DESCRIPTION OF SERVICE TO BE ASSESSED:**

Village roads within Bawley Point & Kioloa

**RATE SATISFACTION OF THIS SERVICE: (Using a scale of 0 to 10, circle response where 0 = Completely and 10 = Completely satisfied)**

0 1 2 3 4 **5** 6 7 8 9 10

**DESCRIBE POSITIVES OF SERVICE PROVIDED: (ie reasons why satisfaction isn't 0 out of 10)**

- Currently roads are adequate for normal population however they are totally inadequate for the holiday season population.

**DESCRIBE NEGATIVES OF SERVICE PROVIDED: (ie reasons why satisfaction isn't 10 out of 10)**

- Inadequate, overgrown or non-existent shoulders on most roads, uneven surfaces, pot holes and badly repaired roads. Examples of such are Forster Drive in Bawley Point and Scerri Drive in Kioloa.
- Unsatisfactory response to identifying cause and of taking action necessary to resolve identified and recurrent drainage 'black spots'.

**SUGGESTIONS TO IMPROVE THE SERVICE:**

- More attention needs to be paid to the re-seal program. Competent contractors must be sought for road reconstruction, e.g. Murramarang Road between Tingira Drive and Voyager Crescent in Bawley Point.

**PROPOSED LEVEL OF SERVICE STATEMENT (for the service as an 'output' not an 'outcome'):**

- Provide well-constructed and adequately maintained local roads.

**Name of community group submitting LOS assessment:**

Bawley Point & Kioloa Community Association

**Date of LOS assessment:**

2/12/2013